

CHESAPEAKE LIMITED WARRANTY – LAMINATE FLOORING (rev. 06.2023)

Chesapeake Flooring warrants their laminate flooring products to be free of manufacturing defects for the length of time set forth below, from the date of purchase. This warranty applies only to the original purchaser and is not transferrable.

This Limited Warranty applies provided the recommended installation guidelines and maintenance procedures are followed. Please refer to installation guidelines for complete details on installation and maintenance or visit the Chesapeake Flooring website (www.chesapeakeflooring.com) for the most current installation guidelines and maintenance procedures. Chesapeake Flooring reserves the right to inspect any claim and request photographs and/or samples prior to approving such claim.

Chesapeake Flooring will repair or replace any flooring which is proven to be defective, at the manufacturer's sole discretion. Chesapeake Flooring will repair or replace defective material at manufacturer's sole discretion, with new Chesapeake product of the same or similar style, size, color, grade, and gauge. Chesapeake will pay reasonable labor costs if the flooring was professionally installed. Products that were damaged in shipment, damaged from improper handling, or damaged from improper installation would not constitute a valid claim under this Limited Warranty.

Chesapeake Flooring reserves the right to final judgment regarding the approval for any repair or replacement of product.

WHAT THE WARRANTY COVERS:

PRE-INSTALLATION LIMITED WARRANTY

The flooring is warranted to be free of manufacturing and visual defects. You and/or your installer should carefully inspect each piece prior to installation. Any pieces that appear to have defects should be set aside and should not be installed. Chesapeake Flooring will not be responsible for any claim for product installed with known manufacturing or visual defects. Chesapeake Flooring will not pay labor costs for flooring installed with known manufacturing or visual defects.

MANUFACTURING LIMITED WARRANTY

The flooring is warranted to be free from manufacturing defects for the period set forth in the table below from the original date of purchase. Should a defect occur within the stated warranty period, Chesapeake Flooring will, at its sole discretion, repair or replace that portion of the flooring determined to be defective with product of the same or similar style, size, color, grade, and gauge.

RESIDENTIAL APPLICATIONS

The flooring is produced with a protective wear layer. Chesapeake Flooring warrants that there will be no wear-through of the wear layer for the number of years indicated in the table below, due to normal wear, traffic, or recommended maintenance when installed in a residential application. "Wear-through" refers to complete loss of the wear layer so that the printed design layer is changed or affected. Should wear-through of the wear layer occur, Chesapeake Flooring will at its sole discretion, repair or replace that portion of the flooring determined to be defective, with product of the same or similar style, size, color, grade, and gauge.

Flooring is warranted for a period of 10 years to resist permanent staining caused by pet urine from domestic dogs and cats when the floor is thoroughly cleaned following recommended cleaning and maintenance practices within 72 hours of incident.

Flooring is warranted for a period of 10 years to resist water damage due to topical moisture under normal use (cleaning, water, spills pet accidents) when recommended cleaning and maintenance procedures are followed and spills are remedied within 72 hours of incident.

If a covered event should occur within the specified warranty period, Chesapeake Flooring will provide product of the same or similar style, size, color, grade, and gauge to repair or replace that portion of the floor deemed to be defective. If the flooring was professionally installed, reasonable and customary labor will be paid for the approved repair or replacement. Labor must be provided by a certified professional flooring installer, using the guidelines set forth by Chesapeake Flooring in the installation guidelines and maintenance procedures. The cost of repair or replacement labor by a professional installer will be prorated and paid according to labor rates approved by the manufacturer.

If corrective action is taken, coverage for the remaining period of your original limited warranty will apply.

Flooring installed in multi-family units and common areas are considered Light Commercial and not covered under the Residential Warranty.

Collection Name	Residential Limited Warranty	Labor Year 1	Labor Year 2	Labor After Year 2
Liberty Plus	30 years	100%	50%	N/A
All American	10 years	100%	50%	NA

WHAT THE WARRANTY DOES NOT COVER:

- Dissatisfaction or damage caused by improper installation, improper adhesive, improper or insufficient maintenance.
- Differences in color between actual products and samples, or printed illustrations.
- Damage caused by excessive moisture, mold, mildew, alkali, or hydrostatic pressure.
- Damage to surrounding structure, walls, subfloor, fixtures, furniture, moldings, trims, heating elements, or anything that is not the floor plank.
- Damage resulting from floods, plumbing or appliance leaks, exposure to standing water, and/or intentional abuse.
- Damage caused by smoke, fire, or another casualty.
- Damage caused by high heels, spiked shoes, or other sharp objects.
- Damages caused by negligence, improper use, or abuse to include scuffs, scratches, indentations, cuts, tears, burns, stains or damage from heavy objects or abrasive materials.
- Damage or stains from rubber backed or cocoa-fiber mats.
- Damages resulting from lack of or improper furniture protection, rolling caster chairs or other rolling loads.
- Reduction of gloss from use.
- Color or gloss variation resulting from different lot numbers.
- Damage from exposure to extreme heat or sunlight. Window coverings should be used to avoid damage from prolonged exposure to sunlight or heat.
- Products sold "as is," or products sold as irregulars, seconds, or other than first quality materials.
- Flooring installed outdoors.
- Installation workmanship.

Warranty Service:

Warranty service is provided by Chesapeake Flooring. To obtain a Request for Evaluation Form and/or warranty information, please visit our website at www.chesapeakeflooring.com or work with your local Chesapeake Flooring retailer. Any claim under this Limited Warranty

must include a completed Request for Evaluation form, accompanied by dated proof of purchase or invoice, photos and/or samples. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

This limited warranty is made solely to the original purchaser of Chesapeake Flooring products and is not transferable under any circumstances. Limited warranty period begins on date of purchase. This limited warranty is expressly in lieu of any other expressed warranty whether oral or written. No representative, employee, or agent of Chesapeake Flooring, or any other person, is authorized to assume for Chesapeake Flooring any additional liability or responsibility in connection with Chesapeake's products. Consequently, agents, employees, distributors, and dealers of Chesapeake Flooring are not authorized to make modifications to this limited warranty, or additional warranties on behalf of Chesapeake Flooring. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute warranties by the manufacturer and should not be relied upon.

IMPLIED WARRANTIES OF MERCHANTABILITY ARE LIMITED TO A SPECIFIED PERIOD FROM THE DATE OF PURCHASE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN ANY CASE, MANUFACTURER SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR OTHER DAMAGES ARISING FROM BREACH OF LIMITED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR OTHER LEGAL THEORY EVEN IF MANUFACTURER OR ITS AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

The manufacturer reserves the right to modify or change this warranty at any time. This warranty is effective for all products purchased after June 1, 2023.

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